

Scope of Work/Terms of Reference

Consultant – Qualitative Research

Location: Nairobi, Kenya

Period of Performance: May 1 to September 15, 2023

Level of Effort: Maximum of 21 days

DESCRIPTION

JSI Research & Training Institute, Inc. (JSI) is a public health management consulting and research organization dedicated to improving the health of individuals and communities throughout the world over the last forty years. MOMENTUM (Moving Integrated, Quality Maternal, Newborn, and Child Health and Family Planning and Reproductive Health) Round 3B, Overcoming Entrenched Obstacles in Routine Immunization, hereafter referred to as MOMENTUM Routine Immunization Transformation and Equity (M-RITE), is a global U.S. Agency for International Development (USAID) cooperative agreement led by JSI that aims to sustainably strengthen routine immunization (RI) programs to overcome entrenched obstacles contributing to stagnating and declining immunization rates in maternal, newborn, and child health (MNCH)/family planning (FP)/reproductive health (RH) in priority countries; and remove barriers to reaching zero-dose and under-immunized children with life-saving vaccines and other health services.

As one of its activities, M-RITE will develop a strategy to improve and sustain health worker performance and leadership to reduce obstacles to immunization equity in the context of a life course approach to immunization which includes COVID-19 vaccine, HPV vaccine, and other vaccines. Qualitative research will inform the design of this strategy.

Responsibilities

M-RITE seeks a consultant who will:

- Provide feedback on the research protocol
- Participate in training on the research activity
- Contribute to the pretesting and revision of the research instruments
- Organize and conduct individual in-depth interviews with health workers and health managers on aspects of their work that impact health worker performance
- Organize and conduct root cause analysis (RCA) with groups of health workers
- Take detailed notes on the interviews and RCA.
- Participate in the data analysis
- Complete research tables identifying factors impacting health manager and health worker behaviors

- Contribute to the draft report of the research findings
- Maintain the confidentiality of respondents and safeguard the information collected from them.

Deliverables

1. Discussion guides and research protocol revised based on pretest results
2. Detailed interview and RCA session notes
3. Completed behavioral research tables for each of the health manager and health worker behaviors
4. Contribution to the research report

Qualifications

To qualify, the consultant must have:

- An MPH and/or at least five years of experience in the field of public health.
- At least 4 years of experience conducting and analyzing qualitative research, including in-depth and key informant interviews and focus group discussions.
- Research ethics certification from an approved provider.
- Knowledge of the human resource and technical aspects of immunization programs.
- Understanding of Kenya's local government structure and health system.
- Ability to work independently and meet deadlines with attention to detail and quality.
- Excellent interpersonal, oral communication, writing and documentation skills.
- Current residency in Kenya and be willing and able to travel to the project counties.

Previous work with immunization programs at national and subnational level is a plus.

Interested candidates should submit their resumes and cover letters to Consultants_RI@jsi.com with the subject line 'Consultant – Qualitative Research' by 14 April 2023.

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